



2022 ANNUAL VALUE REPORT



A physician-driven clinically integrated network



Creating healthier communities

2022 Year in Review



Bob Sarkar, MBA, FACHE
President & CEO



Daniel Felton, MD
Board Chairperson

Arkansas Health Network (AHN) is proud to share our 2022 Annual Value Report. This report highlights AHN's financial and quality achievements across key contracts as we navigated a year of strategic planning and development.

A key highlight for 2022 was our success in delivering financial savings. Through our Humana Medicare Advantage contract, AHN achieved \$3.2 million in total savings and received \$1.6 million in earned shared savings. Through advanced care management, we also generated \$3.7 million in total health plan savings for a large Arkansas employer, reflecting a 12.6% savings rate and an impressive 86% overall quality score across several key measures.

Throughout the year, AHN prioritized growth in our state-wide provider network, which expanded by 24 practice groups with 152 providers, two laboratories, and one home infusion center. As our care model has evolved, we've created new roles internally, including a position focused on managing our network roster. AHN also continued substantial investments in our IT infrastructure, working closely with our data analytics partner, Innovaccer, to build more sophisticated reporting capabilities.

Another major focus was preparing for our URAC dual accreditation application and review process for Clinical Integration and Employer-Based Population Health. As the only CIN in the nation with these dual accreditations, the time, effort, and resources were considerable to match the high-quality standards that come with being URAC accredited. This achievement demonstrates our commitment to upholding and improving patient outcomes.

Looking ahead, we are excited about the future as we continue to strengthen our partnerships. We are grateful to our network providers, stakeholders, and care management team for their unwavering commitment throughout the year. Thanks to the dedication of our primary care and specialty physicians, advanced practice providers, and hospital partners, we have improved patient care across Arkansas.

AHN Leadership Team



Bob Sarkar, MBA, FACHE
President & CEO



Pam Burgoyne
Market Director,
Operations



Lubna Maruf, MD, MBA
Market VP, Medical
Operations/CMO



Chris O'Dwyer
Market VP,
Business Development



Camille Wilson, MSN, RN
Market VP,
Population Health



Priyanka Muppidi
Manager, Data Analytics



Hafeezah Brooks, RN
Nurse Manager,
Population Health

AHN Board of Managers

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David Foster, MD

David Griffin, MD

David Tamas, MD

John Jones, MD

J.P. Wornock, MD

Kyle Roper, MD

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Nutan Bhaskar, MD

Srinivasan Ramaswamy, MD

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Michael Cloud, MD

Scott Anderson, D.O.

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Stephen Penor, MD

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Angie Longing

Bobby Riggs

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Bryan Bruich

Debra Lawrence, MD

Graham Gillis

Grant Bennett, MD

James Reed

Jayme Mayo

Judy Tipton

Justin Charton, MD

Matt Troup

Rebekah Fincher

Vicki Lynn

Clinical Care Committee and Staff Support Roles

Clinical Care Committee

Ben Bordador, MD

Brad Tilley, MD

Camille Wilson

David Wilkins, MD

Douglas Ross, MD

Jeff Carfagno, MD

J.P. Wornock, MD

Lisa Sajovitz, MD

Lubna Maruf, MD

Meaghan Masini, MD

Paul Valentin-Stone, MD

Staff Support Roles

Data Analyst

Leverages existing platforms, hospital and clinic electronic medical records, and payor data to develop reports and dashboards identifying cost and quality success opportunities.

Pharmacist

Works with prescribers, patients, and AHN's care management and analytics teams to analyze prescription use patterns and provide education on best practices, medication reconciliation, medication management, formulary management, and conversion to generic medications.

Provider Network Operations Specialist

Support the management of AHN's provider network and roster. Collaborates with internal and external stakeholders, such as provider clinics and insurance companies, to ensure data accuracy and operational efficiency.

RN Population Health Coach

Provides proactive care management to at-risk populations to maintain health and minimize illness. In collaboration with the patient, caregivers, providers, and a social worker, the RN Population Health Coach creates a care plan for both short-term and long-term goals.

RN Practice Coach

Works directly with providers and clinic staff to provide education and coaching to improve quality and cost performance. Will provide clinic and provider-level data on key metrics and evidence-based medicine guidelines and collaborate on practice transformation efforts.

RN Transition Coach

Provides transitional support for hospitalized patients with the goal of reducing readmissions. They also provide high-touch telephone follow-up for 30 days post-discharge.

Social Worker

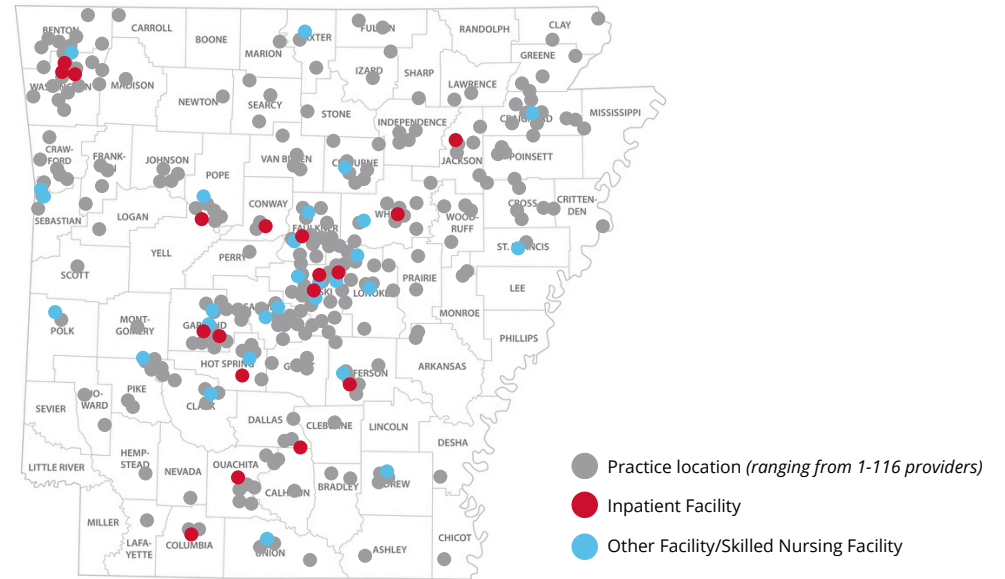
Works closely with the RN Population Health Coach to identify barriers to medical care and provide education and links to community resources to help address needs such as transportation, end-of-life planning, housing, food availability, and behavioral health issues.

Wellness Coordinator

Collaborates with key employer stakeholders to coordinate and implement a corporate wellness program, including an online platform, health risk assessments, annual biometrics, and more.

2022 Network Overview

Unique Participating Providers	4,015
% Independent Providers	82%
% Primary Care Providers	22%
Managed Patient Lives	140,602
% "CHI" Collaborative ABCBS	23.5%
% Employer Health Plan	11.3%
% Medicare Advantage	7.5%
% Medicare (MSSP)	19.6%
% Other Commercial	38.0%



Humana Medicare Advantage (MA)

2022 Overall Performance

Total Savings:	\$3,245,278.35
Overall Star Rating:	2.45
Savings Rate:	50% allocation
Earned Shared Savings:	\$1,622,639.17
Attributed Lives:	7,700

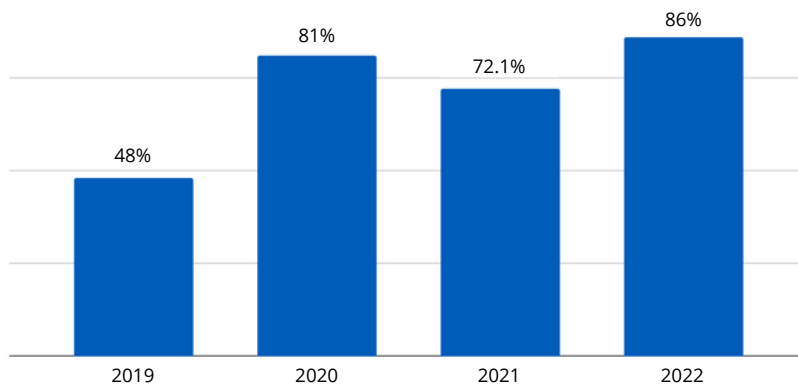
Employer Based Population Health: Employees and Dependents

In 2022, along with our Medicare contracts, AHN delivered population health and case management services to several employers. Notably, AHN generated **\$3.7 million** in total health plan savings compared to the projected costs for a large Arkansas employer, resulting in a **12.6% savings rate**—the highest achieved in five years.

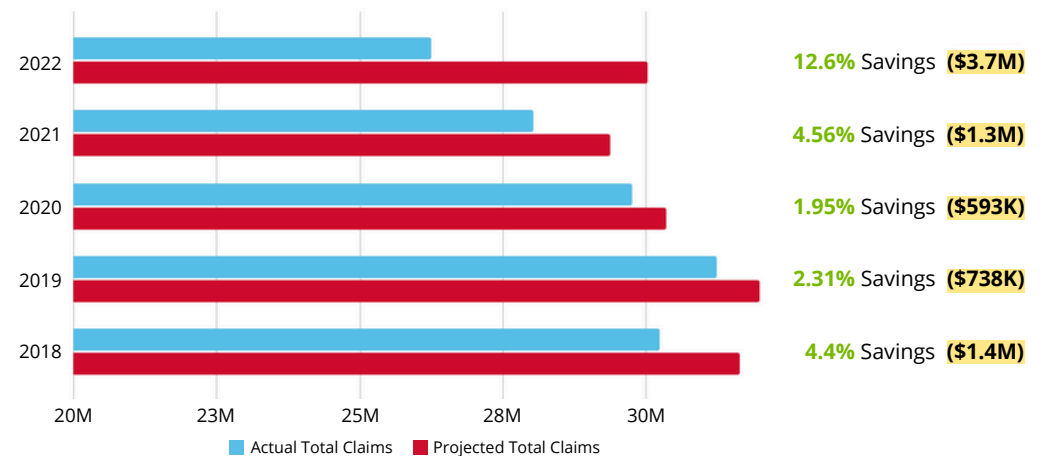
2022 Overall Performance — Company X

Total Claims PMPM:	\$374.12
Actual Claims vs. Projected Claims:	12.6% savings
Total Savings:	\$3,780,465
Overall Quality Score:	86.0%

Overall Quality Performance (2019-2022)



Total Claims - Projected vs. Actual (2018-2022)



Medicare Shared Savings Program (MSSP) Accountable Care Organization (ACO)

PY2022 Overall Performance

Total ACO Losses:	\$432,055
Overall Quality Score:	75.89%
ACO Loss Rate:	-0.2%
Attributed Lives:	26,055

In 2022, many ACOs faced significant challenges due to the unprecedented healthcare landscape following the pandemic. Our contract with CMS for 2022 was based on the benchmark years of 2019-2021, which were far from typical in the healthcare industry. As a result, AHN did not meet performance expectations, leading to our first financial loss in six years. However, this experience has provided valuable insights, and we have since launched several initiatives aimed to reach set benchmarks and position us for stronger outcomes moving forward.

2022 CAHPS for MIPS

Measure Title	2022 Performance
CAHPS: Getting Timely Care, Appointments, and Information	83.07
CAHPS: How Well Your Providers Communicate	93.52
CAHPS: Patients' Rating of Provider	91.28
CAHPS: Access to Specialists	80.66
CAHPS: Health Promotion and Education	62.63
CAHPS: Shared Decision Making	59.97
CAHPS: Health Status/Functional Status	73.25
CAHPS: Care Coordination	85.29
CAHPS: Courteous and Helpful Office Staff	92.62
CAHPS: Stewardship of Patient Resources	31.92

Medicare Shared Savings Program (MSSP) Accountable Care Organization

2022 Quality Performance Detail:

Measure Title	2022 Performance
Diabetes: Hemoglobin A1c (HbA1c) Poor Control ^{2**}	10.38
Preventative Care and Screening: Screening for Depression and Follow-up Plan	69.76
Controlling High Blood Pressure	83
Falls: Screening for Future Fall Risk	78.97
Preventative Care and Screening: Influenza Immunization	75.10
Preventative Care and Screening: Tobacco Use: Screening and Cessation Intervention	48.78
Colorectal Cancer Screening	74.65
Breast Cancer Screening	70.39
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	83.83*
Depression Remission at Twelve Months	17.65*
Hospital-Wide, 30-Day, All-Cause Unplanned Readmission (HWR) Rate for MIPS Groups ^{2**}	0.1590
All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions for ACOs (MCC) ^{2**}	29.61

[*] For PY 2022, measures #438 and #370 do not have CMS Web Interface benchmarks and are not scored as a result.

[**] A lower performance rate corresponds to higher quality.



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